

## fountains **Introduction**

MMCC Consultants offer a variety of IT support services tailored to suit your needs.

### **Business Challenges**

Supporting your systems in-house can prove costly and ineffective. For this reason many companies choose to put their IT in the hands of a third-party specialist. This allows work to be completed more quickly and efficiently than it would be otherwise.

### **The Solution**

As an example, we could provide daily health checks on your application servers, logging in each day to carry out these tasks:

Ensure that all overnight SQL Server maintenance jobs have run successfully. If any have failed, we will inform you and may recommend appropriate action (for example, if a backup has failed we will recommend that a manual backup is made).

Check the error log and report any problems found. If these are critical database issues (for example, corrupted indexes) they will be fixed straight away. For other issues, we will liaise with the customer to determine whether further action is required.

Check the general server health (disk space, memory usage) and report any concerns.

### **Business Benefits**

At the end of each week a report including details of all checks, any problems and corrective action, can be provided to the customer. Regular meetings also help to make sure we are meeting your requirements.

